

Additional Garden Waste Bin Main Terms and Conditions – July 2023

These terms and conditions are a summary of the main policies which apply to the additional garden waste bin service. Full details of the Council's waste management policies can be found at www.huntingdonshire.gov.uk/gardenwaste.

1. The provision of the additional garden waste bin will be subject to an annual charge per bin
2. We are aligning the additional garden bin service with the Council's financial year which means the subscription period for 2023 will be from 1st July 2023 to 31 March 2024. The annual subscription charge has been prorated to reflect this 9-month subscription period.
3. The bin will remain the property of Huntingdonshire District Council.
4. The bin provided will be a standard 240 litre green bin.
5. Only Huntingdonshire District Council bins will be collected.
6. The label provided is to be placed on the rear of the bin under the handle, so it is clearly visible to the collection crews.
7. If you move within the Huntingdonshire District Council area you can transfer the bin/s, however you must notify us of your change of address. If you move out of the Huntingdonshire District Council area the annual charge is non-refundable and you must contact us to have the bin removed.
8. All garden waste must be contained within the bin and the bin lid closed otherwise it will not be emptied. Excess waste will not be collected.
9. Items which are allowed in the bin are:
 - Loose shredded paper. Ensure that this is mixed well with your garden waste
 - Organic Kitchen waste includes the following materials:
 - All food waste from the kitchen - RAW & COOKED
 - Vegetable & fruit peelings
 - Dairy products
 - Meat
 - Fish
 - Bones
 - Garden Waste includes the following materials:
 - Grass cuttings
 - Prunings from hedges, shrubs, and trees
 - Trees that will fit into the green bin
 - Leaves and bark
 - Untreated wood (i.e., no nails, paint, or varnish)
 - Flowers and weeds
 - Windfall

- Straw and Sawdust
- Cold ashes only when mixed with other compostable waste

10. Items prohibited from the bin are:

- Green waste or food waste contained in any type of plastic bag
- Any type of degradable / biodegradable bag/sack (including corn starch bags)
- Garden items such as plastic flowerpots / trays
- Any items that should be in the recycling or residual domestic bin
- Soil
- Stones / hardcore / rubble
- Turf

11. Bins which are rejected due to contaminated items must have these items removed and will not be recollected until the next scheduled collection day.

12. If bins are left by the collection crew due to the contents being frozen or access is prohibited, they will not be recollected until the next scheduled collection day.

13. The bin must be available for collection at 6.30am on the day of collection. The bin should be presented at the edge of a resident's property, where the premise meets the public highway. Bins must not be placed out for collection before 6pm on the day before collection. Assisted collections are available to residents who qualify for the service.

14. Missed collections - we will only return for missed collections in the following circumstances

- The bin was placed out before 6.30am on the day of collection
- The right collection point was used
- In the case of assisted collections there was access to get the bin e.g., gate unlocked
- The sticker indicating the bin has been paid for is clearly displayed on the rear of the bin under the handle
- A rejected sticker / hanger has not been put on the bin
- A crew report has not been received regarding the bin e.g., heavy, excessive waste
- The missed bin has been reported within 4 days of your normal day of collection.

Refunds will not be given for missed collections, they should be reported to the Council, and we will arrange recollection if the circumstances above have been complied with.

15. If the wheeled bin cannot be safely manoeuvred and positioned onto the vehicle, or the vehicle cannot lift the bin due to the weight of the bin, then it will be left un-emptied, and a rejection hanger left where possible. If the bin is found to be too heavy the householder will be required to remove sufficient material from the bin and dispose of it in a responsible manner. Once sufficient weight has been removed from the bin, we will collect it on the next scheduled collection day.

16. If you are sharing your 2nd garden waste bin with a neighbour, the householder which pays the annual charge will have overall responsibility for the bin as a bin can only be allocated to one address. It is the responsibility of the named householder if the bin is contaminated, misused or needs replacing.

17. Non-payment of the annual charge will result in the bin not being emptied and it will be removed at the earliest opportunity.

If you have any queries regarding the service, please contact us on:

Telephone: 01480 388640